June 17, 2020

Dear Residents,

This morning at 9 a.m., our community experienced a power outage. The outage lasted for approximately 20 minutes. It was not related to Grand Oaks and was caused by something in the Pepco field.

During the power outage, there was a steam buildup in one of the mechanical rooms which caused the fire alarm system to go off. The issue was quickly addressed.

Please accept our sincere apologies for the unforeseen events this morning.

Respectfully,

Will Hampton

Director of Facilities

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