

Grand Oaks Assisted Living Department Directory

This directory provides a detailed overview of our department leaders, including their roles and contact information. It is designed to meet the needs of our residents and their families, ensuring you can easily connect with the right individuals for all aspects of resident care and services.

Main Concierge Contact

Our concierge is here to assist residents and their families with inquiries, provide directions, and connect you to the right departments. They are your primary resource for information.

Contact Information:

Phone: 202-349-3400

Laurie Henley, Executive Director

Laurie is responsible for the overall operation of Grand Oaks, managing all aspects of the facility. She leads the leadership team, ensuring the efficient delivery of services and the smooth functioning of daily operations.

Contact Information:

Email: lhenley3@jhmi.edu | Phone: 202-349-3400

Dr. Beth Abate, Board-Certified Adult Geriatric Nurse Practitioner

Dr. Beth provides onsite clinical care to the residents in Assisted Living and Oasis. She coordinates care among the residents, families, and primary care providers and specialists.

Contact Information:

Email: babate1@jhmi.edu | Phone: 202-660-7471

Jill Youens, Director of Nursing

Jill manages the clinical care in Assisted Living and Oasis, medication management, and oversees the LPNs and RNs in those areas.

Contact Information:

Email: jyouens1@jhu.edu | Office: 202-660-7545 | Cell: 202-306-7067

Michelle Hill, Director of Resident Services

Michelle manages the care managers, ADLs (Activities of Daily Living), and ISP (Individual Service Plan) meetings for Assisted Living residents.

Contact Information:

Email: mhill72@jhmi.edu | Office: 202-660-7312 | Cell: 202-446-4318

SylviaGrace P Shaw-Thompson, RN Coordinator of Oasis

SylviaGrace manages the Oasis care managers, ADLs (Activities of Daily Living), and ISP (Individual Service Plan) meetings for Oasis residents.

Contact Information:

Email: sshawth1@jh.edu | Cell: 202-437-2804

Fema Watson-Brown, Business Manager

Fema oversees billing and manages the Concierge team.

Contact Information:

Email: fwatson5@jhmi.edu | Phone: 202-660-7900

Jordan Asrat, Director of Activities

Jordan manages the activities department, collaborates with residents and families to plan in-house programs and outings for Assisted Living and Oasis neighborhoods. She also leads tech support and assists with integrating new residents into the community. Jordan creates both group and individualized programs that meet residents' spiritual, physical, social, and emotional needs.

Contact Information:

Email: yasrat1@jhmi.edu | Phone: 202-660-7881

Kevin Webber, Director of Sales

Kevin manages the sales department and oversees the move-in process for new residents, ensuring a smooth transition into the Grand Oaks community by providing families with the information and support they need.

Contact Information:

Email: kwebber2@jhmi.edu | Phone: 202-349-3406

Andrew Conlin, Executive Chef

Andrew is in charge of food services and menu creation for all residents.

Contact Information:

Email: aconlin2@jhmi.edu | Phone: 202-660-7473

Alvin H. Noval, Dining Room Manager

Alvin manages dining room services, including room services and waitstaff.

Contact Information:

Email: anoval2@jhmi.edu | Phone: 202-349-3411

Jermaine Pendleton, Director of Facilities

Jermaine oversees the maintenance department, transportation team, and security team. To submit a ticket for maintenance, please contact our concierge at 202-349-3400.

Contact Information:

Email: jpendle4@jhmi.edu | Phone: 202-660-7228

Polima Sainvil, Housekeeping Manager

Polima manages the housekeeping department, resident housekeeping schedules, and laundry services.

Contact Information:

Email: psainvi1@jhmi.edu | Phone: 202-349-3421

Ruth Njoroge, Assisted Living Wellness Nurse

Ruth is responsible for physician communication, medication orders, and pharmacy communication.

Contact Information:

Email: mjorog1@jhmi.edu | Phone: 202-349-3424

Lynda Boateng, Oasis Wellness Nurse

Lynda is responsible for physician communication, medication orders, and pharmacy communication.

Contact Information:

Email: lboate1@jhmi.edu | Phone: 202-660-7372

Kara Wilson, Rehab Director, Legacy Healthcare Services

Kara manages the Legacy Rehab team, which provides physical therapy, occupational therapy, and speech therapy to all Grand Oaks residents.

Contact Information:

Email: lhs-265@legacyinc.com | Phone: 202-244-6200

Southern Luxe Salons

Southern Luxe Salons provides hair services and manicures. They are open Tuesday through Friday. For appointments, please contact:

Contact Information:

Phone: 800-543-9140 | Email: goaks@southernluxesalons.com

Janet Martinez, Intake Coordinator, Johns Hopkins Care at Home

Janet handles all intake coordination for residents transitioning to home care services through Johns Hopkins Care at Home.

Contact Information:

Email: jmarti241@jhmi.edu