Washington, D.C. Assisted Living Residents' Rights (Full Section)

Section: 22B DCMR § 10109 – Resident's Rights and Quality of Life

10109.1 The ALR shall promote and facilitate resident self-determination through support of resident choice and all rights specified in the Act and this chapter.

10109.2 The ALR shall support the resident (or surrogate) in exercising the resident's rights under this chapter without interference, coercion, discrimination, or threat of retaliation.

10109.3 An ALR shall not discriminate against a resident in treatment or access to services based on reasons prohibited by the District of Columbia Human Rights Act or other applicable anti-discrimination law.

10109.4 An ALR shall honor a duly-executed supported decision-making agreement provided by a resident with a disability, ensuring notices are sent to the resident's designated decision maker.

10109.5 An ALR shall allow notices of upcoming resident group meetings to be posted prominently and included in published activity calendars.

10109.6 Residents have the right to organize and participate in resident groups, invite staff or visitors, have meeting space, and designated staff support for requests and communication.

10109.7 An ALR shall respond to written requests and grievances within fifteen (15) days and act promptly on any required actions.

10109.8 ALRs shall maintain complete written records of all requests, grievances, and appeals.

10109.9 Residents may include family and guests in meetings. Staff may attend only if invited. Surrogates may attend on behalf of residents.

10109.10 Residents have access to signed resident agreements, healthcare records, individualized service plans, medication administration records, and treatment orders.

10109.11 Residents (or surrogates) may obtain copies of records, financial statements, and investigation results, for a reasonable reproduction fee.

10109.12 ALRs shall provide a private space for reviewing requested documents in the format provided by the ALR.

10109.13 ALRs shall not control or dictate resident groups beyond providing space and assistance.

10109.14 Copies of all signed agreements and required notifications must be retained in the resident's record, and provided to residents within three business days.

10109.15 ALRs shall maintain each resident's rights documentation for reference and compliance.

Reference: 22B DCMR § 10109 – Assisted Living Residence Regulations